



City of Greenbrier - POLICIES

YOUR BILL WILL INCLUDE: WATER SEWER SANITATION
GARBAGE PICKUP DAY: _____

WATER

1. Bills are due the 20th of each month. Late fees are added on the 21st.
2. If you have a water leak, the sewer portion of the bill may be adjusted. The adjustment will be calculated based on the average of the previous 12 month period if applicable. Each leak will be allowed one adjustment.
3. The water portion of the bill may be adjusted if consumption exceeds 30,000 gallons.
4. For sewer customers, the City will allow one adjustment for a pool fill-up per year. Owner of the pool must have obtained a pool permit.
5. Payment in full, including late fee, must be received by 8:00 a.m. on the 25th of each month to avoid an interruption of service.
6. If the 25th falls on Saturday or Sunday, payment is due by 8:00 a.m. the following Monday morning.
7. If service is interrupted, a reconnect fee will be added to the amount due. The entire amount of the bill plus the reconnect fee must be paid before service is restored. Reconnection fees are \$25.00 for a cut-on between the hours of 8:00 a.m. and 4:30 p.m. and \$50.00 after 4:30 p.m. and on weekends.
8. After service is terminated, a final bill will be mailed. It is your responsibility to ensure payment is made to the City. Any amount due on the account will either be added to your new account (if a new account is in Greenbrier) or sent to a collection agency.
9. The City offers bank draft which will deduct the amount of the bill automatically from your bank account on the 20th of the month.

SANITATION

NOTE: Sanitation is available for inside city limits residents only. The City does not contract sanitation services for businesses.

1. Sanitation must be bagged for pick-up.
2. Only household trash will be picked up.
3. If you have boxes, break them down and they will be picked up.

4. The sanitation crew will not pick up bagged leaves or yard clippings. The City's Public Works Department will pick up these items at the end of April and at the end of October (see details below).
5. Once a year, the City will sponsor a city-wide cleanup. You will be notified on your water bill of the date.
6. The sanitation fee is included on the water bill.

LIMB & LEAF PICK UP SERVICE

1. All leaves must be bagged and limbs must be stacked beside the property line. Do not obstruct the view of any roadway or block drainage.
2. Do not stack limbs or leaves on meter boxes or sewer clean outs.
3. Limbs must be cut in lengths not to exceed 5 feet.
4. Limb service is offered to homeowners of the City of Greenbrier. If a contractor cuts the limbs, he is responsible for the limb removal. The contractor is not allowed to stack limbs beside the roadway.
5. The Public Works Department will pick up leaves and limbs at the end of April and at the end of October.
6. If there are any questions, please contact City Hall at 615-643-4531.